



II Semester B.B.A. Degree Examination, June / July - 2026

(SEP Scheme Freshers)

BUSINESS ADMINISTRATION

Organisational Behaviour

Paper - BBA-2.3

Time : 3 Hours

Maximum Marks : 80

Instructions :

Answers should be written in English only.

SECTION - A

Answer any Five sub-questions of the following. Each sub-question carries 2 marks. (5×2=10)

1. a) Give the meaning of OB.
- b) Define Personality.
- c) Give the meaning of a Group.
- d) Who is a Leader?
- e) What is Learning?
- f) What is Path Goal Theory of Leadership?
- g) What is Organizational Change?

SECTION - B

Answer any Three questions of the following. Each question carries 6 marks. (3×6=18)

2. Bring out the importance of OB.
3. Discuss components of Attitude.
4. Distinguish between Theory X and Theory Y.

[P.T.O.]



5. Briefly explain the stages of Professional Interpersonal Relations.
6. Discuss the importance of organizational culture and climate.

SECTION - C

**Answer any Three questions of the following. Each question carries 14 marks.
(3×14=42)**

7. Explain models of OB and state features of each model.
8. Explain the factors influencing perception.
9. Define a team. Discuss the types of teams in detail.
10. Explain Managerial Grid Theory.
11. What is organizational culture and climate? State the factors influencing organizational culture and climate.

SECTION - D

**Answer any One of the following question. This question carries 10 marks.
(1×10=10)**

12. a) Discuss the factors that lead to resistance to change in organizations. How can managers overcome this resistance?
(OR)
 - b) Manager Akash listens to team concerns, explains the 'why' behind decisions, and gives credit publicly.
 - i) Which leadership qualities does Akash display?
 - ii) According to you what are the different qualities that a leader should possess?
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